



Glass & Mirrors Product & Installation

Warranty Information

Glass Ninja offers an Industry-Leading 2-year Installation Warranty as well as a 3-year Manufacturer's Warranty on all parts and hardware.

2-Year Installation Warranty:

Our installation warranty applies to new installations of all our products, including:

- Tempered glass shower enclosures
 - Silicone sealant
 - Hinges proper operation noise free
 - Fixed panels being snug, wiggle-free (some shaking is normal, however no movement from its space should be possible)
- Tempered glass railings
 - Standoffs tight
 - Rail secure
 - Spigots wobble-free
- Mirrors
 - Channel securely holding the mirror
 - Rear adhesive securely holding the mirror
- Glass back-painted backsplashes
 - Adhesive securely holding the backsplash
- Storefront Glass
 - Glass stable, movement-free
 - Frame stable, movement-free

All warranty covers new products only installed by Glass Ninja. Work completed on previous installations including repairs is not covered by the warranty.

Additional 3-Year Manufacturer's Warranty:

Our hardware carries an additional Manufacturer's Warranty of 3 years. These include:

- Hinges
- Handles
- Standoffs
- Spigots
- Clamps
- Channels
- Locking mechanisms
- Sliding door systems

All warranty covers proper functionality of hardware and installation with normal use. Should you have any problems with the installation or hardware during normal use, please contact us to have the problem rectified free of charge. Glass Ninja is not responsible for damage caused by improper use, negligence or accidental damage. Under no circumstances will Glass Ninja be liable for incidental or consequential charge such as, but not limited to, labour costs for any purpose, inconvenience, damage or injury to persons or to property, or any other expense.

Customer _____

Service Location _____

Phone _____

Date of Installation _____

Signature _____